



Probation Service Definition

ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

SERVICE NAME	Adult Mediation ☒ Adult ☐ Juvenile
Category	Non-Treatment
Setting	Community-Based
Facility License	- Facility licensure is not required. - Services must be conducted by trained mediators/facilitators associated with an approved mediation center, see Nebraska Revised Statute 43-247.03
Service Description	Mediation is a problem-solving process to resolve conflict and reach an agreement between the individual, their family and other parties. Mediation is utilized when conflict in the individual's behavior increases the risk of further law violations and/or out-of-home placements. This may include restitution agreements between the individual and victim.
Service Expectations	The mediation center will work with the individual, family, and other parties to come to resolution on questions of restitution as a result of a legal charge or resolve a particular issue of conflict referred by the probation/problem solving court officer. - Identify, contact and prepare relevant participants - Identify location for mediation - Provide written updates (i.e., session scheduled/held, who attended, if needs identified in referral were addressed) and if an agreement was reached to probation/problem solving court officer within 5 business days of the completed mediation/restorative conference. The Mediation Services Verification can be used for this update. Program plan required ☐ Yes ☒ No
Service Frequency	Frequency of services will vary based on the needs of the individual and other participants.
Length of Service	- Up to 5 hours per mediation/restorative conference (aka dialog, conference, circle, meeting, etc.), including individual private preparation sessions and joint meeting time. - Multiple individual and joint sessions may be required to achieve service outcomes. - Additional hours per mediation/restorative conference may be approved by special exception when the mediation center communicates to probation/problem solving court the extenuating circumstances requiring additional hours.

SERVICE NAME	Adult Mediation ☒ Adult ☐ Juvenile
Staffing	• Mediators/facilitators must be affiliated with an agency that is a Registered Service Provider. • Mediators/facilitators must be associated with a non-profit mediation center as determined by the Office of Dispute Resolution and Restorative Justice and associated Mediation Division Policies and Standards. • All providers must be trained in trauma-informed care, recovery principles, evidence-based practices, adolescent development, if working with adolescents, and crisis management. This service requires Criminogenic Continuing Education Hours ☐ Yes ☒ No
Staff to Client Ratio	• Staffing shall be a minimum of one facilitator/mediator. • Caseloads are as determined by the agency.
Hours of Operation	Flexible to accommodate the individual, family and team's schedule
Service Desired Outcomes	An agreement is reached between all parties as to the issue at conflict and/or the question. **The Mediation Services Verification for Probation Voucher Form must be completed following resolution of the issue, and uploaded into the Service Provider Information Management System.
Unit and Rate	Per hour; see rate sheet