

Family Centered Treatment: A Statewide Project to Keep Families Together



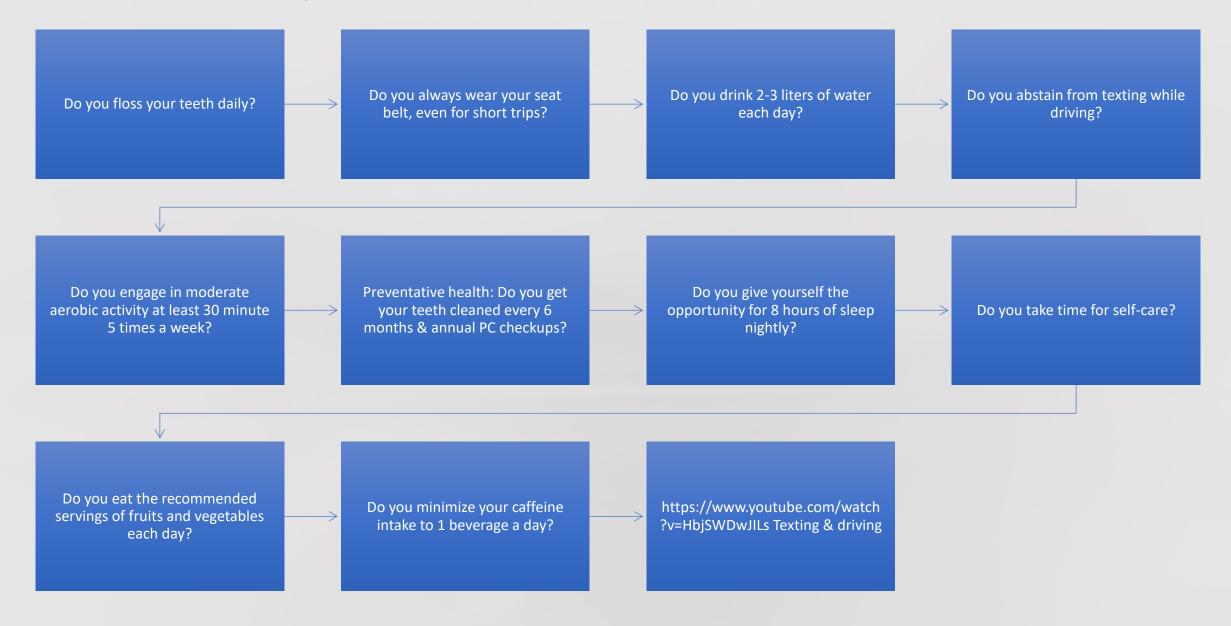




### **Objectives:**

- The Model
- History of FCT in Nebraska
- FCT and Court Involved Families
- Nebraska Implementation: Scale and Scope
- Results: National and State
- Q&A

# 10 Things...



### Resources in the WHOVA APP

### **Family Centered Treatment Contacts**

- Have questions about a current family receiving FCT?
- Interested if a referral is appropriate for FCT services?
- . Use the contact info below to connect directly with FCT providers.
- · Have a specific question for the FCT Foundation? Each agency has a corresponding FCTF Implementation Director assigned along with the Lead Implementation Director for additional needs.

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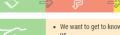
Department of Health and Human Services Children and Family Services Family Centered Treatment Service Area Champion

NEBRASKA

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Good Life. Safe Families





. We want to get to know you, and want you to become comfortable with

- · We need to understand from you what you think needs to be addressed!
- · You get to tell us what's working and not working for your family.
- . We help you look at your family differently so solutions become



JOINING

etting to Know You

Making Changes

 We provide you with activities and suggestions that can help change or improve the way your family interacts with each other. · You give us feedback about how things are changing and what we need

 We have you practice our suggestions in our presence so we can keep you on track or adjust as needed so you learn new skills!

. You are able to use your new skills every day, even when we aren't in

- You start to internalize and make the changes on your own so they last.
- . You can handle situations without needing assistance from us! We work together to start to prepare you for continuing your progress
- VALUING CHANGE after our time with you is completed. We Did It By Ourselves 

  You get the opportunity to give back to others.



· It's time to say goodbye!

· You're prepared with a plan to keep moving forward and are more than ready to do it without us!

Let's celebrate!!!

Learn more at www.FamilyCenteredTreatment.org











Department of Health and Human Services Children and Family Services **Family Centered Treatment One Pager** 



### What is Family Centered Treatment?

Family Centered Treatment (FCT) is an evidence based, trauma informed family preservation model that provides home based treatment. FCT is designed to find simple, practical, and common-sense solutions for families that are faced with disruption or dissolution. This can be due to internal/external stressors, delinquent behavior of a youth, or a parent's harmful behaviors. FCT has a foundational belief that the recipients of service are great people with internal strengths and resources. Individual family goals are developed through those strengths, rather than deficits.

- Enable family stability through preservation or development of family placement.
- . Enable necessary changes in critical areas of family functioning that are underlying causes for the risk of family dissolution.
- · Reduce harmful behaviors that affect family functioning.
- . Develop an emotional and functioning balance in the family so that the family system can cope effectively with any individual member's unresolvable challenges.
- Enable changes in client behavior to include family system involvement so changes are not dependent upon the therapist.
- Enable discovery and effective use of intrinsic strengths necessary for sustaining the changes made and enabling stability.

- . Joining & Assessment Gain family trust and identify strengths & areas of family need.
- · Restructuring Identify maladaptive patterns and practice new skills
- Valuing Changes See change as necessary over compliance. Generalization Skill adoption and predict future challenges.

- . With the whole family, in the family home, when it's convenient for the family.
- · Session schedules involve clinician during most troublesome and difficult times.
- Provides 24/7 on call crisis support for the family with their known clinical staff.
- Opportunities for the family to practice functioning differently (not just talk therapy).
- Minimum of 2 multiple hour sessions per week (Exception with first and last month)
- . Treatment is driven by family need and progress, average length of treatment is 6 months.

### Target Population/Referring

- Families who have an identified safety threat, high risk factors, and/or children at risk for out of home placement.
- Youth who are transitioning home from a higher level of care.
- · Youth who have been placed out of home, have a permanency plan of reunification and are transitioning home
- FCT is voluntary and cannot be court ordered.

Good Life. Safe Families

# Why a Family Centered Approach?

- "The Family is the Nucleus of Civilization"
- -Will Durant
- "The family is one of nature's masterpieces"
- -George Santayana.
- "Call it a clan, call it a network, call it a tribe, call it a family: Whatever you call it, whoever you are, you need one."
- -Jane Howard

### Who is The Family Centered Treatment Foundation?

Non-profit
Owner/Purveyor of
FCT/FCT-R

Mission #1: Keep Families Together and Successful Reunification

Mission #2: Make EBPs Financially Viable

License FCT/FCT-R
Providers

Model Development and Innovation

Training and Coaching

Implementation Science

**Practitioner Development** 

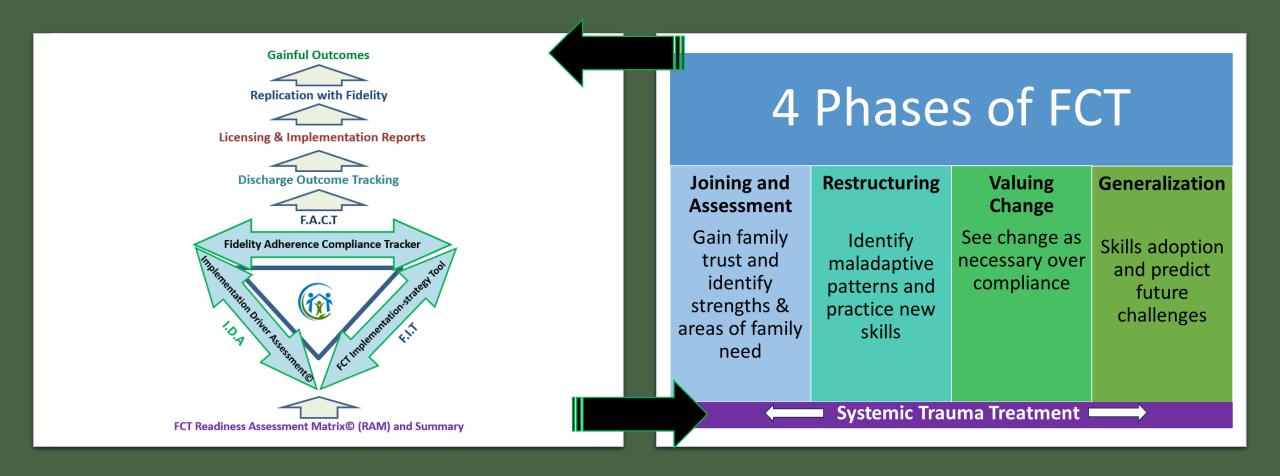
Supervisor and Leadership Development

**Case Consultation** 

Data Collection,
Research and
Quality Assurance

Policy and System Change





**Implementation Process** 

**Clinical Process** 

# Co-Occurring Processes to Achieve Quality and Sustainability

- · Readiness Assessment Meetings/Matrix
- Licensing and Implementation Reporting
- Implementation Driver Assessment/FIT



- QA Fidelity Tool
- Session Note Tool
- · Supervision Note Tool
- Web based Practice Management Tool



Protected Families

Rigorous

Oversight

- Family Satisfaction Surveys
- Stakeholder Surveys
- FCT Leadership & **Practitioner Surveys**



- Implementation Team
- FCT Practitioner
- FCT Foundation QA Team
- Implementation Director Team







Quality Assurance & **Oversight** 

www.familycenteredtreatment.org



- Wheels of Change Time Lines
- Data training
- Certification Tracking
- · Recertification Tracking



- · Direct Observation of FCT sessions with feedback
- Case Staffings/Clinical Guidance
- Grand Rounds for Complex Cases



- Outcome data
  - · Routine Monitoring and Quality Reviews

· Demographics, Fidelity,

FCT Dashboard



- Situational Leadership Consultations
- Supervisor Training/Consults
- Engagement with All Levels of Leadership



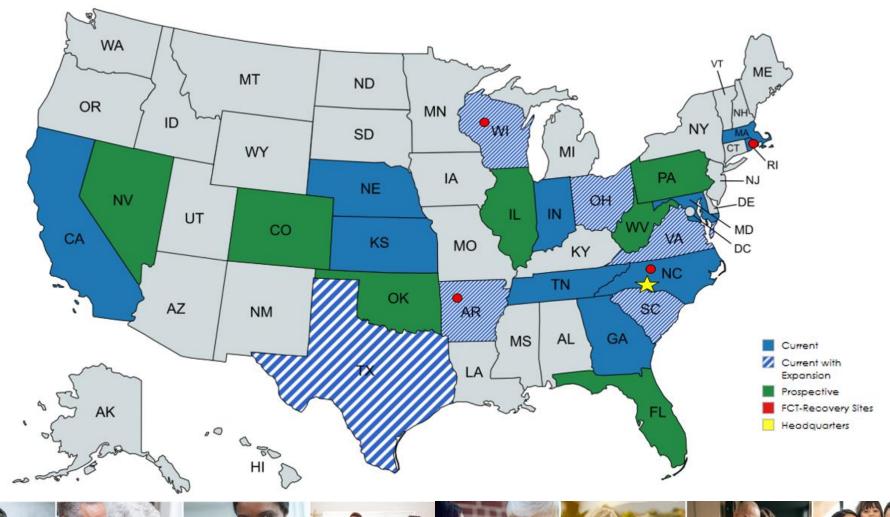
Confidential and Proprietary

# What is Family Centered Treatment?

- FCT is an evidence based, intensive trauma treatment model of home-based family services
- Practitioner/Family Developed
- Simple, practical, and common-sense solutions delivered via experiential enactments
- Designed to increase **family health** and **well-being**, promote **attachment** and **resiliency** and develop functional solutions for maladaptive patterns (family behavior)
- Builds upon family <u>true</u> strengths and addresses systemic trauma by addressing underlying causes, not just the symptoms
- Effective as both a **stabilization/prevention** and **reunification/restoration** service



# Where is Family Centered Treatment?























# 4 Phases of FCT

Joining and Assessment

Gain family
trust and
identify
strengths &
areas of family
need

Restructuring

Identify maladaptive patterns and practice new skills

Valuing Change

See change as necessary over compliance

Generalization

Skills adoption and predict future challenges

**Systemic Trauma Treatment** 

# The Five Pillars of Family Centered Treatment

- Treat Families with <u>Dignity and Respect</u>
- Honor the <u>Function of Behavior</u>
- Treatment that is <u>Relevant and Useful</u>
- <u>Internalization</u> over Compliance
- Power of <u>Giving</u> & Restoring <u>Self-Worth</u>



### Engagement

We must connect before we can correct

>94%

- Historical joining rate average for families receiving FCT.
- Engaging beyond 5 contacts within 30 days.
- Nearly 8 of 10 families receive >20 sessions

### **The How Philosophy/Guarantees:**

- Privilege; not a right to be in their home
  - Treatment and change is their choice
- Respect and dignity integral to the process
- This process is done "with" them; not "to" or "for" them





### **FCT Guarantees**





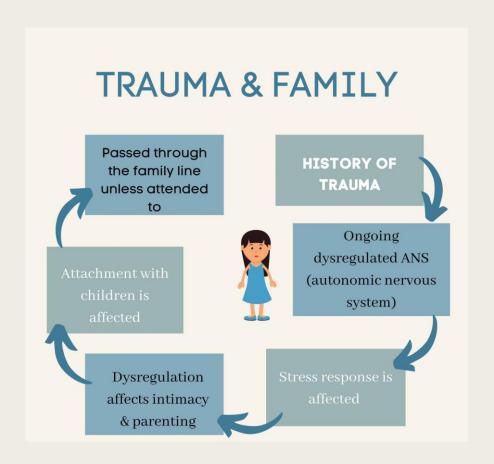


Take Responsibility for Mistakes









# FCT MULTIGENERATIONAL TRAUMA TREATMENT







### **FCT Therapeutic Apology: 4 Step Process**

1

A Statement Where the Caregiver Takes Ownership of the Event. 2

An Explicit
Statement that the
Child is NOT at fault

3

A Statement of Validation and Permission



A Statement of Hope

The apology process is the method by which the Caregiver is providing information or messaging to "free" the child from responsibility and to "own" ALL of their emotions.

This "emotional safety" is a critical and necessary aspect for effective movement in any of the 6 Core Components of Complex Trauma Treatment.

Back to Menu

Family Giving Project

What strength or special characteristic do you have as a family? WE WORK IN the garden and take care of the animals together as a family. How can you use this characteristic, strength, or skill to give to others? WE can grow vegetables and breed animals. What are your ideas (develop as a family) on how you can give to others (not monetary): DONATE Vege tables to the food pantay in Scottsburg

GINE pregnant Rabbit to a needy family and teach

Them how to Raise Rabbits for a food source

What have you decided to give? Vegetables and Rabbits Roles assigned to family as you do your giving project:

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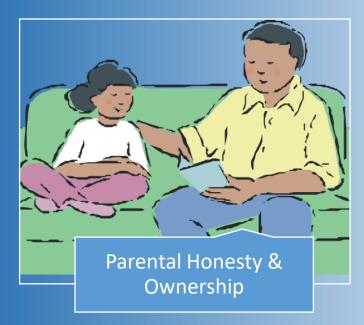
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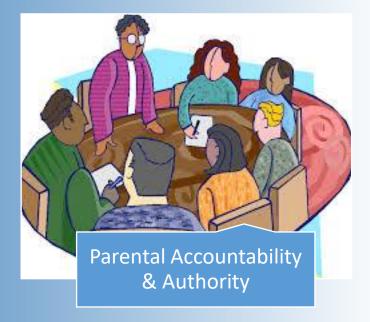


### Reunification: Providing Hope and a Plan











# **Distinctive Features of FCT (Model)**

The Family is the Client

Fidelity + Treatment Intensity = Outcome

"It always goes back to Joining"

Honor the F<u>unctions of</u>
<u>behavior (not the</u>
symptoms)

NCTSN Family Systems
Trauma tx (with secondary
trauma elements [team
identification approach])

24/7 Crisis Response

Use of Emotionally Focused
Therapy components

**Practice over Talking** 

Internalization over Compliance

The family makes the argument for change

Giving Back Projects-(value, belonging, worth)



### **Distinctive Features of FCT (Implementation)**

Bachelor's Level Practitioners

Team Primacy

Rigorous Flexibility

Supervision/Management Model

**Implementation Science** 

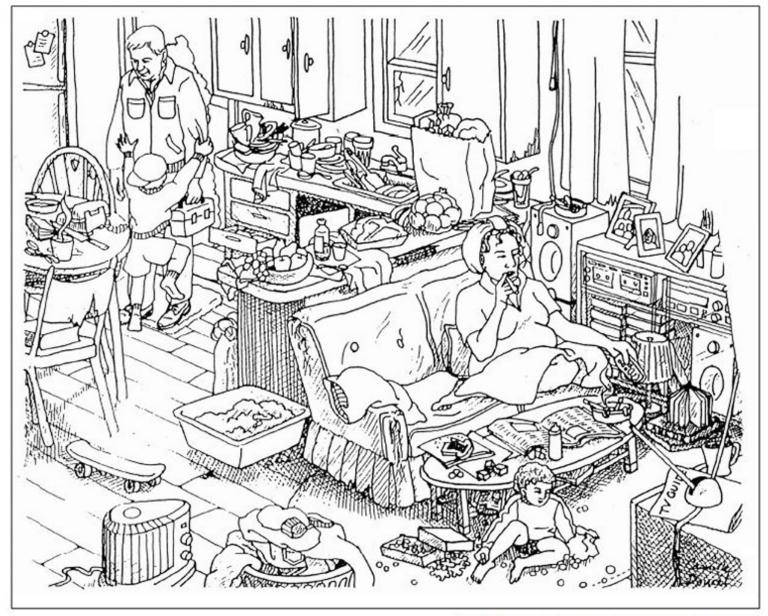
**Broad Entrance Criteria** 

No Ejection/Rejection



### What we believe...

- Belief in the family's unbridled potential and capacity for change
- Belief in the family's value system and ability to set goals
- Belief in the family's desire and ability to address problems head on (including trauma)
- Belief in the need to try new things, make mistakes and take risks (while maintaining safety)
- Belief that all behavior has a positive intent (function of behavior)



Used with permission from the artist, Camille Doucet.

# FCT by the numbers

# Treatment Intensity:

4+hours/week, 2+sessions/week

### **Caseload Size:**

Avg: 5 cases per practitioner

# Treatment Duration:

6 months of service

### **Child Welfare**

Published
Statistically
Significant Findings
for FCT

- More likely to remain in home throughout their involvement with Child Welfare ^
- Lower rate of repeat maltreatment 6 months after their involvement with Child Welfare^
- Fewer days (130) on average until reunification than those did not participate in FCT (52% Reduction)^\*
- Significantly higher rate of being rated as safe^
- Less Time in Child Welfare to reach permanency \*

### Juvenile Justice

Published
Statistically
Significant Findings
for FCT:

- Less likely to experience incarceration\*\*\*
- Less likely to experience adult arrest\*\*\*
- Reduction in frequency of juvenile offenses and adjudications (post treatment)\*\*
- Reduced days in placement and community detentions\*\*
- Youth who went to group homes were twice as likely as those receiving FCT to be placed out of home again in the year following end from program services.^^



# Historical Outcomes for Family Centered Treatment Services











Positive Outcomes

**Completion Outcomes** 

**Engagement** 

**Family Voice** 

89%

98%

94%

89%

Of all FCT referrals had a positive placement at closure

Of FCT families who completed the 4 phases of treatment had a positive placement at closure

Of FCT families had more than 5 direct contacts

that FCT has improved their family life

N - >14,000 2016-present

# Family Centered Treatment Brief Hx in NE

2017 NE conducts statewide Needs Assessment

Findings Include lack of community-based family services

2018 NE funds FCT Demonstration Site in North Platte Funding/sustainability planning: Medicaid and state funds

2021 FCT funded through FFPSA

2021 FCT 'Supported' by FFPSA Clearinghouse 2019 – Second provider and site (Provider) launches in Northern service area

Positive Initial outcomes and reception



2021-22 Onboarding Workforce and Streamlined Funding remain barriers

Discussion of piloting non-licensed staff in NE

2022-2023 Clinical outcomes including Post Treatment remain strong in NE

2024 NE DHHS FCT Pilot: 4 new providers, statewide scale-up

Confidential and Proprietary

### FCT Foundation/DHHS Collaboration

State Level Implementation Team

**Joint Oversight** 

**Provider Relations/Solutions** 

Networking/Public Awareness

Coordination with Local DHHS Offices

Stakeholder/Community Education

**FCT Champions** 



### Supervision

# FCT FOUR Layers of Foundation Oversight Accountability Supervision

DHHS/FCTF Implementation Team

### Nebraska DHHS Initiatives

- Supporting 4 providers through 1 year pilot including costs
- Conference attendance, presentations, and exhibiting
- Identified Champions within each region
- Community Education
- Implementation/Systems Support
- Provider-DHHS connections
- Ongoing communication
- Conversations with tribes



### FCT Champions

- Designated staff in each service area, to help with the field with any questions they have about FCT
- Mixture of CFSS,
   CFSS Supervisors,
   CFSS Lead Worker,
   CFSS
   Administrators,
   and Resource
   Development

Service	FCT Champions	Contact Information
<u>Area</u>		
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	Worker	Email: allyson.hoover@nebraska.gov
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RD	Tony Mitzel, Admin	Phone: 402-910-1014
	West Point Office	Email: tony.mitzel@nebraska.gov
RD	Lacey Watson, RD	Phone: 531-893-1326
	South Sioux City Office	Email: lacey.watson@nebraska.gov

# Who is a Good Fit for FCT in Nebraska?

### Families with youth, ages 0-18:

- Families who have an identified safety threat, high risk factors, and/or children at risk for out of home placement.
- Youth who are transitioning home from a higher level of care.
- Youth who have been placed out of home, have a permanency plan of reunification and are transitioning home.
- Have trauma exposure and/or have generational trauma and generational system involvement
- Youth who move between the child welfare, behavioral health and juvenile justice systems



### FCT Prevention Cases

- Prevention case- when a CFS program case can be closed out, but the family chooses to continue participating in an evidence-based program. The child/ren must be FFPSA eligible at the time of closing out the program case.
- FFPSA eligibility-child/ren must be determined as a candidate of foster care, child/ren is at risk for entering foster care, the child/ren can remain safely in the home with services in place and foster care is the planned arrangement for the child if removal from the family home becomes necessary.



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- · Interested if a referral is appropriate for FCT services?
- · Use the contact info below to connect directly with FCT providers.
- Have a specific question for the FCT Foundation? Each agency has a corresponding FCTF Implementation Director assigned along with the Lead Implementation Director for additional needs.

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### **Paradigm**

Contact Name: Nichol Haga

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FCTF Implementation Director: Jasmine Platt Jasmine.Platt@FamilyCenteredTreatment.org

### **Lutheran Family Services**

Contact Name: Julie Griesenbrock

julie.griesenbrock@onelfs.org

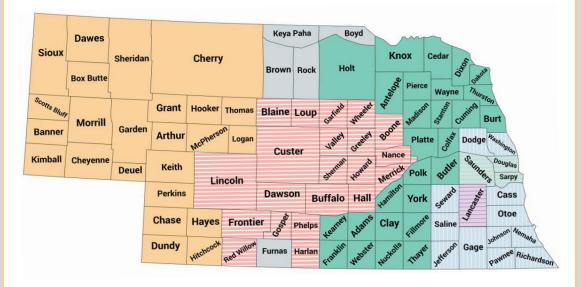
FCTF Implementation Director: Jasmine Platt Jasmine.Platt@FamilyCenteredTreatment.org

### **Better Living**

Contact Name: Monica Dement

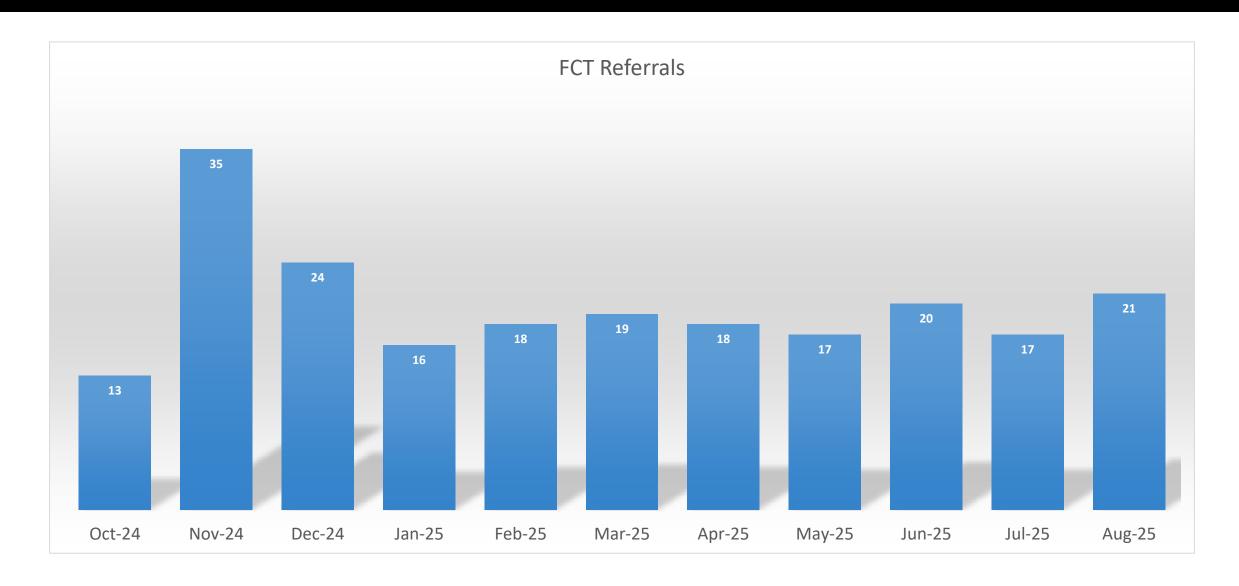
monica.dement@betterlivingne.com

FCTF Implementation Director: Jasmine Platt Jasmine.Platt@FamilyCenteredTreatment.org



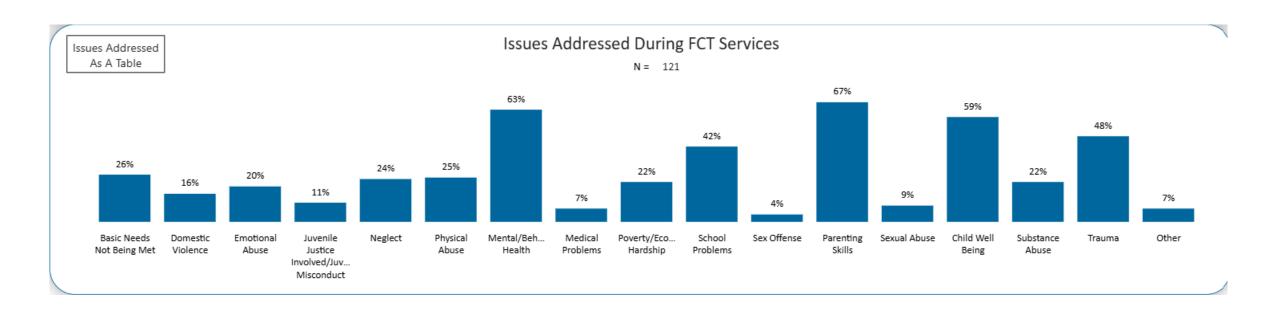
- Better Living
- Better Living & Paradigm
- Better living, Lutheran Family Services & Paradigm
- Better Living & Lutheran Family Services
- Snowy Peak
- Snowy Peak & Better Living

### FCT Referral Data: Total of 221 Referrals

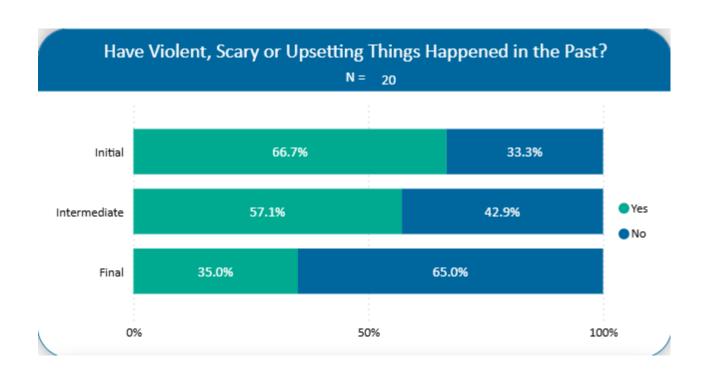




### 121 DISCHARGES: ISSUES ADDRESSED

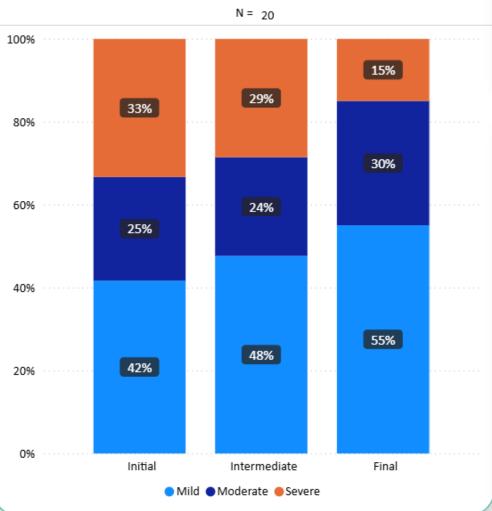


# RESULTS: TRAUMA SYMPTOM IMPACT BASELINE-MIDPOINT-DISCHARGE



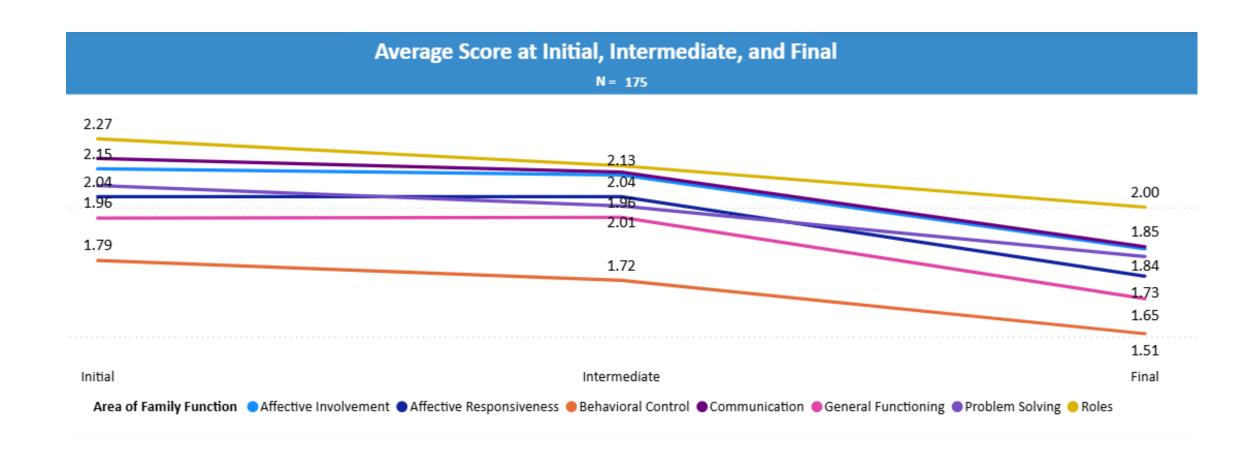






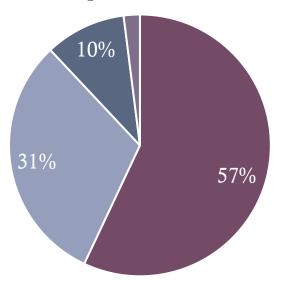


# RESULTS: FAMILY ASSESSMENT DEVICE BASELINE-MIDPOINT-DISCHARGE



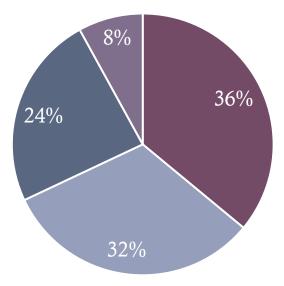
### RESULTS: PROGRESS TOWARD PRIMARY GOAL

Family Report: 88% Report Significant/Moderate Improvement



- Significant Improvement Moderate Improvement
- Slight Improvement No C
- No Change

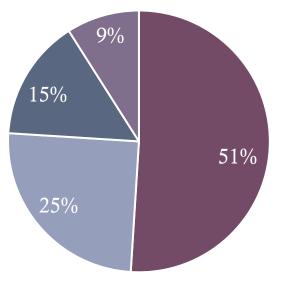
Practitioner Report: 68% Report Significant/Moderate Improvement



- Significant Improvement Moderate Improvement
- Slight Improvement
- No Change

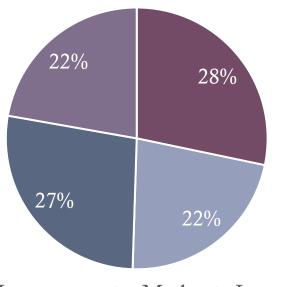
### RESULTS: PROGRESS TOWARD FAMILY FUNCTIONING GOAL

Family Report: 76% Report Significant/Moderate Improvement



- Significant Improvement Moderate Improvement
- Slight Improvement No
- No Change

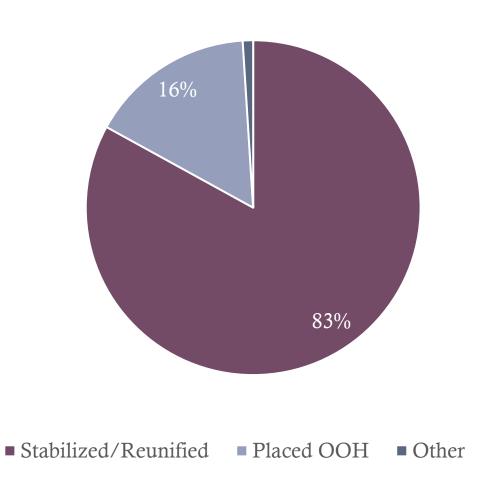
Practitioner Report: 50% Report Significant/Moderate Improvement



- Significant Improvement Moderate Improvement
- Slight Improvement
- No Change

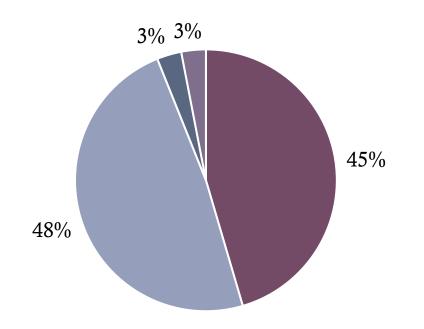
## **RESULTS: PERMANENCY**

Primary Treatment Objective: Keeping the Family Together

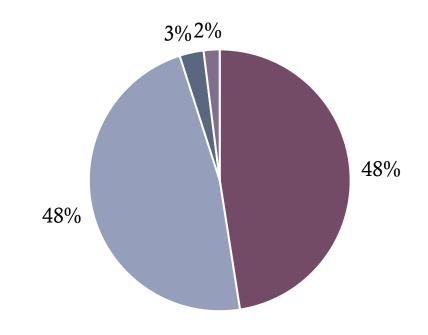


### RESULTS: SAFETY & OVERALL IMPROVEMENT

We created more safety in our home during FCT: 94% Strongly Agree/Agree



What we learned in FCT has improved our family life: 96% Strongly Agree/Agree



■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree

# Successes and Challenges

### **Successes:**

- Only 8 of 126 cases (6%) have resulted in a child removal while FCT was in the home or after FCT ended
- Successful prevention case discharge (Better Living)
- Provider growth: Hiring of a 2<sup>nd</sup> supervisor for Better Living, to take on 10 more practitioners
- Currently 21 staff, all bachelor level staff, providing FCT
- 62 of 82 current cases are in home cases

### **Challenges:**

- Family Engagement
- Lack of referrals/openings in almost every service area
- Not getting FCT out to all CFSS?

## FCT SUCCESS STORY

#### Family with two parents with two children under three in crisis

- Conflict between parents, childhood trauma, domestic violence, and substance use
- Father arrested for child abuse
- · Subsequently, the mother became overwhelmed and attempted suicide
- Children placed out of home temporarily

#### **Engagement:**

- Parents agreed to separate and focus on a co-parenting, father completed IFR, mother was referred to FCT
- Mother in fear of DHHS, consumed by trauma, shame, and guilt

#### **Progress**

- Mother engaged, worked hard, built up her self-confidence
- Improved problem-solving skills
- Experienced success as a parent, leading to increased confidence and competency
- Next, focused on strengthening her connection and relationship with her children
- Mom started teaching her children communication and social skills
- Starts to attend to their developmental needs
- Lastly, worked on co-parenting relationship with the children's father

#### **Outcome**

- The mother reported that the skills that she has learned in FCT are not only good for improving the functioning of her immediate family but also at work, extended family, and with friends
- After five months of FCT intervention, the DHHS case manager noted that "the mother is a whole new person."
- The mother reports that she has not seen as much improvement in 20 years of talk therapy as she has in five months of FCT
- The family is giving back to the community by participating in a community garden
- She credits her progress to the relationship she built with her FCT practitioner, who provided experiences that challenged her to try new things.

### FAMILY CENTERED TREATMENT: FAMILY VOICE

## What did your family like best about your FCT-Practitioner?

- Completely honest and blunt but helpful advice
- A "no BS" type of person which is needed in a service like this one must be challenged in ways they don't like in order to achieve desired results.
- Willingness to help in whatever way and helping us feel empowered
- Honesty and commitment

## How is your family different today now that you've closed FCT?

- We are communicating more, the bond has increased, we are able to talk more about the events leading up to the referral
- Keeping a loving and caring environment in the household
- We started to talk about our problems and the root of the problem
- Have the skills to handle things better
- We get along better and are following what DHHS wants
- Our child is home and we don't foresee them leaving
- We are healthier mentally than we have been. We know and access all of our tools and we have even begun to help other family members as well.

### FAMILY VOICE

### What was your family's first reaction to FCT?

• Unsure at first... I've endured a lot of trauma and hardship in my life; therefore, I don't trust very easily or openly... However the different exercises I was introduced to, as well my FCT-P no nonsense, and solution focused approach is what really made the difference for me.

### What changes did your family experience?

- We refuse to quit now and want to continue whether we are in FCT or not
- I've learned healthier tools to take a step back to view situations in a different perspective. I've regained and grown a great capacity of self esteem/confidence which has greatly improved a wide range of troubles. My children, as well as other people I interact/have relations with, have started to notice the change in me as well, which has created a ripple effect; therefore, making a great difference in my day to day interactions.

### What advice would you give to a new family starting FCT?

- Don't give up. Keep going because it gets easier and better
- Remain open, teachable, and honest... When I say
  "remain honest," I more so mean with yourself than with
  your provider/practitioner.. If you aren't honest with
  yourself first you won't get anywhere. The secrets and
  things you've been holding in for so long are only so scary
  because you're keeping them silent. Accepting the help is
  scarier than remaining in the same position for the rest of
  your life

Q & Δ

















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Favorite Teacher



## **Research Citations**

\*Barbara J. Pierce, Finneran K. Muzzey, Kori R. Bloomquist, Teresa M. Imburgia, Effectiveness of Family Centered Treatment on reunification and days in care: Propensity score matched sample from Indiana child welfare data, Children and Youth Services Review, Volume 136, 2022, 106395, ISSN 0190-7409

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^Indiana IV-E Wavier Demonstration 2019 01 Semi-annual Report submitted to Administration for Children and Families (2019). Prepared by: The Indiana University Evaluation Team & The Department of Child Services, January 2019

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https://www.familycenteredtreatment.org/research-results