



Making Child Support Payments

As the parent who has been court-ordered to pay child support, you have resources available to you. The Child Support Services Program can assist you while you are making child support payments.

How can I receive information about my case?

- Call the Nebraska Child Support Customer Service Center: 1-877-631-9973 • Option # 2.
- Representatives are available Monday-Friday from 8 am to 5 pm (CST) to assist you.

How do I make a payment?

- Most paying parents are required to have an income withholding by court order.
- Visit the Nebraska Child Support Payment Center website to view all payment options: <https://chidsupport.nebraska.gov/> OR call the Child Support Payment Center: 1-877-631-9973 • Option # 3.

What is an income withholding and how does it work?

- An income withholding is a document that is sent to your employer directing them to withhold support payments from your paycheck.

Custody and Visitation

- Nebraska Child Support Services is unable to assist with custody and visitation issues. If you need assistance in these areas, please contact a private attorney.

What if I think my order needs to be changed (review & modification)

- Either parent can request a review three years after their original judgment date or if a parent experiences a substantial change in circumstances, such as job loss or incarceration.
- If you would like to request a review and modification, please go to the CSS website and fill out an application. <https://dhhs-rmnpa.ne.gov/RMNPAApp/> or call 1-877-631-9973, option # 2, to request a packet.

Questions? Call the Nebraska Child Support Customer Service Center
1-877-631-9973 • Option # 2
Monday through Friday • 8 am to 5 pm CST

